iPLATINUM

Home of iFerret

iFerret Update — February 2022

Introduction

Welcome to the latest edition of the iFerret Update. iPLATINUM is pleased to announce we now have over 100 councils using our iFerret and iArchive solutions. We are pleased to have been able to assist these organisations improve information access and increase business efficiencies.

At the time of writing we are now in the middle of the Omicron wave and life continues to throw us a host of new challenges. It's good to know, even with this uncertainty, iFerret enables our customers to easily access corporate information even if they can't safely visit their workplace.

This period has provided us with the ongoing opportunity to install our solutions remotely thus enabling our customers to continue business as usual. It has also enabled us time to further enhance our solutions and provide even better outcomes for our customers.

In this edition we cover new customers, upcoming events, iFerret 3.0 Update, usage update and the benefits of iArchive. We hope you enjoy the iFerret Update.

New Customers

iPLATINUM would like to welcome the following new iFerret and iArchive installs since the last edition of the iFerret update.

- Cumberland Council (HRP iArchive)

- Central Coast Council (Authority iArchive)

- Willoughby Council (iFerret Microsoft Connector)

- Parramatta Council (WorkSafe iArchive)

- Hume Community Housing (iFerret)

- Wollondilly Shire Council (iFerret)

- Narromine Shire Council (iFerret)

- Bass Coast Shire Council (iFerret)

- Ipswich City Council (Kronos iArchive)

- Town of Mosman Park (ITVision iArchive)

Upcoming Events

iFerret Webinar Series—commencing shortly TBA

LGNSW Special Conference—28/2-2/3/22

LGProfessionals SA Annual Conference—6/5/22

RIMPALIVE 2022—14-17/6/22

iFerret 3.0 Update

The rollout of the new release is now complete for all customers and the acceptance of v3.0 has been overwhelmingly positive.
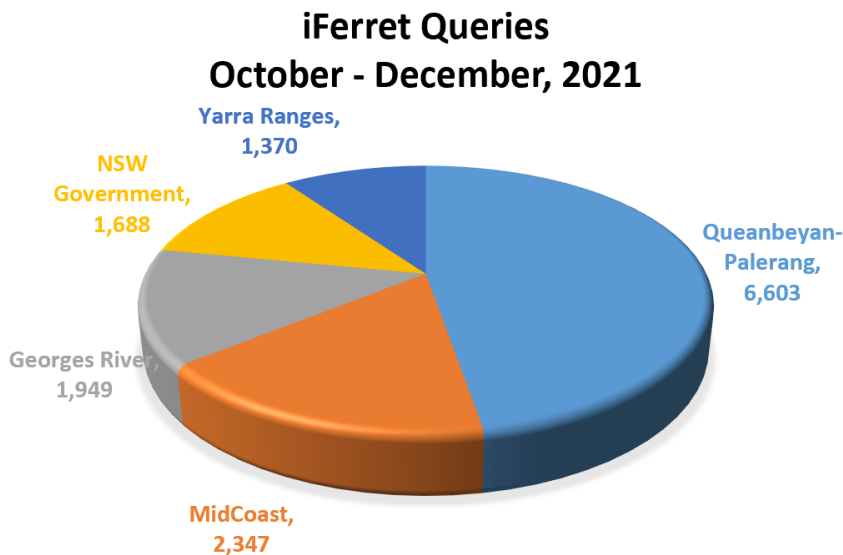
iFerret users are reaping the benefits of a new user interface and a raft of new features including new connectors for the Microsoft suite of Sharepoint, One Drive and Teams. This means all documents kept within these Microsoft systems are now searchable from within iFerret.

A number of new connectors for iFerret have been developed over the years and the breadth of solutions we are now able to scan and index is quite expansive. If you have not reviewed the connectors available for current transaction systems and historical legacy data in recent times, we encourage you to do this. Should you require a list of current connectors please lodge your request via info@iplatinum.com.au.

Top iFerret Customers

The top iFerreters for the October to December 2021 quarter and their search totals were:

iFerret Queries
October - December, 2021

Yarra Ranges, 1,370
NSW Government, 1,688
Georges River, 1,949
Queanbeyan-Palerang, 6,603
MidCoast, 2,347

Please note Queanbeyan Palerang Regional Council also have multiple archives of historical data including two legacy records systems. This shows how accessible and relevant historical data can be to an organisation.

The Benefits of iArchive

The IPLATINUM data archival solution, iArchive helps with the decommissioning of legacy systems (Finance, HRP, Property & Rating, Records, Assets and more) while allowing organisations to store historical data independent of application technology. This provides a mechanism to query and report on this data without the need for an application to support it.

iArchive ensures valuable historical information is far more accessible to all employees, enabling the best-informed decisions by having a complete view of information at their fingertips.

Users can find and view information without having knowledge of or access to the various historical applications, meaning that important information is being used and training in applications is reduced across the whole organisation.

Information can be easily accessed in a structured or unstructured format depending on the nature of the inquiry and the source of the data. This enables simple parameter based searches along with "google like" inquires.

Most importantly, once the iArchive solution is installed, organisations can decommission expensive legacy applications and maintain easy access to the underlying data.

The iArchive solution can easily be added as an historical repository under an existing iFerret environment or installed independently as a standalone system. Solutions have been developed for many commonly used systems including GenaCIS, Stowe TCS, Fujitsu, Authority, Oracle, TechnologyOne, ITVision, Practical, PeopleSoft, Chris21, Aurion, Smartstream, Confirm, MatMan, Kronos, Oracle eBusiness, WorkSafe and more.